Executive Head Chef
**Introduction**

As a member of the Commercial Services team, you will be a key contributor in supporting our section to provide essential income and to support the University’s key objectives. The services we provide underpin values that will enhance the ‘student experience’, whilst being profitable and sustainable.

We work in an all-inclusive environment where the word ‘team’ is part of our culture. We provide an excellent benefits package supporting market led terms and conditions of employment. We are committed to ‘Investors in People’ and this is demonstrated by providing an open door policy giving access to the Management Team from all levels of the organisation.

We wish you well with your application.

**Mission and Values**

At YCL our mission is to provide the highest standard of customer satisfaction, value for money and quality of product within a friendly and helpful environment.

Our values are:

- **Trust** - We will place trust in you to do your job and do it well
- **Respect** - We will respect you and expect you to respect your colleagues and customers
- **Unique** - We are all unique and diverse and we embrace this
- **Enjoy** - We strive to make work an enjoyable place, you should too!

**Catering and Hospitality**

Catering and Hospitality is a large department with staff working in various sites across two campuses. Our sites vary in size and function from Cafes to large scale restaurants and dining halls which specialise in high volumes of both student and conference business.

We employ a large team of people located across our sites including chefs, supervisors, kitchen porters to front line service staff and Costa and Starbucks trained baristas.

We aim to deliver quality in everything we do from service standards to food quality within a very diverse operating environment. Being a University our priority customers are our students. We contribute towards the student experience with fresh ideas and creative food innovations, striving to exceed customer expectations within the very competitive higher education market.
YCL

YCL is a wholly owned subsidiary company of the University of York. YCL was formed in 2012 with the overall aim to deliver a profitable service and provide essential income to the University.

There are a number of commercially focussed sections which make up YCL including, Catering, Campus Nursery, York Sport, Design and Print Solutions, York Conferences, Retail Services, York Science Park and support teams including, Human Resources, Central Administration and Marketing.

YCL is continuously looking for new ways to support the University. In 2017/18 we opened a new retail store and catering outlet for the use of students, staff, visitors and the general public.

YCL was awarded Investors in People Silver in 2014.

Benefits Package

- 38 days annual leave including 8 bank holidays (pro rata)
- Pension scheme
- Concessions rates at York Sport Village and Centre
- 10% off campus NISA supermarkets
- Discount scheme with local restaurants, retail and traders
- Salary sacrifice schemes including cycle to work, and campus nursery
- Discount scheme with national retailers and services
- Discounted personal postage rates

The University

Founded on principles of excellence, equality and opportunity for all, the University of York opened in 1963 with just 230 students. In 2019 it is the home of more than 18,000 students. The University is one of the world's leading universities and a member of the prestigious Russell Group.

An Attractive Place to Work

Centred around the picturesque village of Heslington on the edge of the city of York, the campus offers a wealth of facilities, including bars, gyms and shops.

The University has undergone an unprecedented period of expansion and renewal. Since 2000 they have invested in 20 new buildings on the original campus and have completed the first and second phases of a £750m campus expansion.

During this period of change YCL has also grown to support the growth on campus. We have worked hard to retain our friendly, informal atmosphere and believe strongly that work should be an enjoyable place to be.
Main purpose of this role:

- Shared responsibility for the craft training of all chefs employed by the University and YCL
- Along with the Food Development Manager, manages all campus food production
- Supports the Food Development Manager in all areas or procurement

Key responsibilities and duties:

Under the general direction of the Food Development Manager:

- Set, implements and monitors food production standards for the company’s core and conference catering services to meet strict financial and legislative requirements
- Together with the Food Development Manager, direct line management responsibility for the kitchen production team with particular responsibility for craft training and development of the team
- Along with the Food Development Manager, responsible for the development and delivery of craft training
- To increase sales, spend per head and patronage by raising the profile of the company catering services by developing catering production standards
- To develop and implement new business concepts
- Responsible to fully deputise for the Food Development Manager in their absence

The list of duties is not exhaustive and is subject to change. The post holder may be required to undertake others duties within the scope and grading of the post.

Working conditions:

- Average working day: 75% kitchen and 25% office
- Carries out risk assessment for food safety and ensures that the businesses maintain an accredited 5 star external audit rating
- Wears protective clothing in the kitchen and assures that staff adopts the appropriate dress code

Other requirements of the post holder:

- Shared responsibility (with the Food Development Manager) for the induction of new production teams with particular regard to craft skills, food hygiene and food production standards
- Training and development forms a large component of the role
- Trains staff in all aspects of food production, productivity levels, service levels etc. Training is mainly ‘on the job’ but role holder also trains individually and in groups
- Produces training manuals and matrix for training needs, focusing on competencies needed for individual team members
- Conducts performance appraisals—identifies shortfalls in performance or standards and makes improvements through craft training
## CANDIDATE SPECIFICATION

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<th>ESSENTIAL</th>
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<td><strong>QUALIFICATIONS</strong></td>
<td><strong>KNOCKOFF</strong></td>
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<td>• City and Guilds 706/1/2/3 or NVQ equivalent</td>
<td>• Assessor qualifications NVQ D32/33/34 or equivalent</td>
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<td><strong>KNOWLEDGE</strong></td>
<td><strong>SKILLS / ABILITIES/ COMPETENCIES</strong></td>
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<td>• Extensive experience in a head chef position in a restaurant, conference suite, hotel or multisite café portfolio</td>
<td>• Excellent menu planning and development skills</td>
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<td>• Craft training experience</td>
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<td>• Effective interpersonal and communication skills</td>
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<td>• Flexible, adaptable, ability to work under pressure</td>
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<td>• Project management, organisational and planning skills</td>
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<td><strong>EXPERIENCE</strong></td>
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<td>• Extensive experience in a head chef position in a high profile restaurant, conference suite or hotel</td>
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<td><strong>PERSONAL ATTRIBUTES</strong></td>
<td>• Self motivated and able to motivate others</td>
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<td>• Excellent oral and written communication skills</td>
<td>• Able to present a professional image, even under pressure</td>
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<td>• Drive enthusiasm and a real commitment to succeed</td>
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How to Apply

Online

• Go to https://jobs.york.ac.uk/ycl

• Find the vacancy using the reference

• Complete the online application form

You will need to submit your application by midnight (GMT) of the closing date.

What will I need?

We will ask you for:

• Personal details
• Your employment history
• Relevant qualifications
• Contact details for two referees

You will need to show us how you meet the requirements of the job, either in a written statement and / or by answering questions.

YCL will only recruit individuals who have passed the school leavers age. For further information and confirmation of the school leavers age please visit the City of York Council website.

Applicants aged 18 and under will only be offered a maximum of 20 hours of work a week, and must provide evidence that they are in full or part time education/training, or undertaking work based learning such as an apprenticeship.

Help and assistance

Direct queries to ycl-hradmin@york.ac.uk
01904 328413 / 01904 328424