Assistant Cook

CATERING AND HOSPITALITY

Closing date: 05 October 2018
**Directors Introduction**

As a member of the Commercial Services team you will be a key contributor in supporting our section to provide essential income to support the University’s key objectives. The services we provide underpin values that will enhance the ‘student experience’, whilst being profitable and sustainable.

We work in an all-inclusive environment where the word ‘team’ is part of our culture. We provide an excellent benefits package supporting market led terms and conditions of employment. We are committed to Investors in people and this is demonstrated by providing an open door policy giving access to the Management Team from all levels of the organisation.

I wish you well with your application.

Jon Greenwood, Director of Commercial Services

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**Catering and Hospitality**

Catering and Hospitality is a large department with staff working in fourteen sites across two campuses. Our sites vary in size and function from Coffee Shops to large scale restaurants and dining halls which specialise in high volumes of both student and conference business.

We employ a large team of people located across our sites including chefs, supervisors, kitchen porters to front line service staff and Costa trained baristas.

We aim to deliver quality in everything we do from service standards to food quality within a very diverse operating environment. Being a University our priority customers are our students. We contribute towards the student experience with fresh ideas and creative food innovations, striving to exceed customer expectations within the very competitive higher education market.
YCL

YCL is a wholly owned subsidiary company of the University of York. YCL was formed in 2012 with the overall aim to deliver a profitable service and provide essential income to the University.

YCL is continuously looking for new ways to support the University. In 2017/18 a new retail store and catering outlet will open for the use of students, staff, visitors and local residents.

There are a number of commercially focussed departments which make up Commercial Services, Catering and Bars, Campus Nursery, York Sport, Design and Print Solutions, York Conferences, Retail Services and support teams including Human Resources Central Administration and Marketing.

YCL was awarded IiP Silver in August 2014.

Benefits Package

- 38 days annual leave including 8 bank holidays (pro rata)
- Pension scheme
- On-site parking
- Concessions rates at York Sport Village and Centre
- 10% off campus NISA supermarkets
- Discount scheme with local restaurants, retail and tradesmen
- Salary sacrifice schemes including cycle to work, childcare vouchers and campus nursery
- Discount scheme with national retailers and services
- Discounted personal postage rates
- Uniform provided

Attractive Place to Work

Centred around the picturesque village of Heslington on the edge of the city of York, the campus offers a wealth of facilities, which includes bars, shops, theatres and concert halls all within easy walking distance.

The University has undergone an unprecedented period of expansion and renewal. Since 2000 we have invested in twenty new buildings on the original campus and have completed the first and second phases of a £750m campus expansion.

During this period of change YCL has also grown to support the larger campus. We have worked hard to retain our friendly, informal atmosphere and believe strongly that work should be an enjoyable place to be.

The University

Founded on principles of excellence equality and opportunity for all, the University of York opened in 1963 with just 230 students. In 2017 it is the centre for almost 16,000 students across 30 academic departments and research centres. In just 50 years we have become one of the world’s leading universities and a member of the prestigious Russell Group.

The City of York

Internationally acclaimed for its rich heritage and historic architecture, York’s bustling streets are filled with visitors from all over the world. Within its medieval walls you will find the iconic gothic Minster, Clifford’s Tower and the Shambles—just a few of many attractions.

But York isn’t just a great place to visit—its also a great pace to live and work. While nourishing a vibrant cosmopolitan atmosphere, York still maintains the friendly sense of community unique to a small city.
Main purpose of this role

To work as part of a team by supporting the Chef and other senior kitchen personnel in providing a high standard of catering services.

Key responsibilities and duties:

- Preparation and cooking of lights snacks, plated meals and call order menu items in accordance with menu guidelines.
- Maintaining stock levels of retail snack items for front of house service counters.
- Working within food hygiene and health and safety guidelines.
- Responsibility of record keeping on shift in line with food safety recommendations.
- Responsibility of cleanliness of area.
- Input into stock orders and communication between campus outlets to replenish stocks as required.
- Assist when required with the service of food and general front of house duties.

The above list of duties is not exhaustive and is subject to change. The post holder may be required to undertake other duties within the scope and grading of the post in response to business needs.

Other requirements of the post holder:

- Due to the nature of the work, the post holder will be on his/her feet for most of the shift, working in a hot environment.
- Some heavy lifting is involved in this job.
- Applicants are required to be mobile and in general good health.

- In response to business needs, to be reasonably flexible with working hours and duties, particularly (but not exclusively) during vacation times.
- To attend training and development courses and sessions as requested by the line manager/initiated by the directorate.

Working conditions:

- Due to the nature of the work, the post holder will be on his/her feet for most of the shift, working in a hot environment.
- Some heavy lifting is involved in this job.
- Applicants are required to be mobile and in general good health.
## PERSON SPECIFICATION

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<th>ESSENTIAL</th>
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| **QUALIFICATIONS** | • Foundation Food Hygiene Certificate.  
| | • NVQ Level 1 Food Preparation. |

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<th>KNOWLEDGE</th>
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<td>• Minimum 1 year’s experience of food preparation and working in a commercial kitchen.</td>
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<td>• Basic working knowledge of health and safety, COSHH regulations and manual handling techniques.</td>
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<th>SKILLS / ABILITIES/ COMPETENCIES</th>
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<td>• Good customer care skills.</td>
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<td>• Good food preparation skills.</td>
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<td>• Good food presentation skills.</td>
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<th>EXPERIENCE</th>
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<td>• A minimum of 1 year’s previous experience gained within a similar role.</td>
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<th>PERSONAL ATTRIBUTES</th>
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<td>• Ability to work as part of a team.</td>
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<td>• Ability to carry out general instructions.</td>
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<td>• Ability to work without close supervision.</td>
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<td>• Ability to communicate effectively with other members of the team.</td>
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How to Apply

Online

- Go to https://jobs.york.ac.uk/ycl
- Find the vacancy using reference 7040
- Complete the online application form

You will need to submit your application by midnight (GMT) 05 October 2018.

What will I need?

We will ask you for:

- Personal details
- CV

The Company will only recruit individuals who have passed the school leavers age. For further information and confirmation of the school leavers age please visit the City of York Council website.

Applicants aged under 18 year of age will only be offered 20 hours a week or less and they must provide evidence that they are in full or part time education/training, or undertaking work based learning such as an apprenticeship.

Help and assistance

Direct queries to ycl-hradmin@york.ac.uk
01904 328413/01904 328424